

Certificate

ISO/IEC 20000-1:2018



Hereby Certifies that the Management System of the Company:

GLOVE ICT S.r.l.

via Fantelli, 12/A,
Parma (PR) 43122
Italy



Has been evaluated by the Certification Body ISONIKE and found conforming to the requirements of the aforementioned standard for the following scope of activities:

The IT service management system of GLOVE ICT s.r.l. supports the provision of services described within the service catalogue delivered to external customers from its Parma, Italy offices.

Certificate Nr:	086
Initial Certification Date (by other CB):	13/09/2013
Effective Date of Granting Certification:	01/08/2020
Last Amendment date:	13/09/2021
Certificate Expiry Date:	13/09/2022



This certificate is only valid provided that the Company complies with Certification Body's ISONIKE Ltd Certification Policy, which also requires the successful conduct of the surveillance audits in accordance with the 3 year audit program. Validation of the certificates is provided through the Quick Response (QR) Code shown above, or through the validation tool that can be found on our web site directly (<http://validator.isonike.com/index.php>)

Further details of the validity and scope of this certificate may be requested in the contact details provided below

This Certificate remains a property of ISONIKE Ltd and must be returned to the Certification Body upon request

Certificate

ISO/IEC 20000-1:2018



Hereby Certifies that the Management System of the Company:
Si certifica che il Sistema di gestione di:

GLOVE ICT S.r.l.

via Fantelli, 12/A,
Parma (PR) 43122
Italy



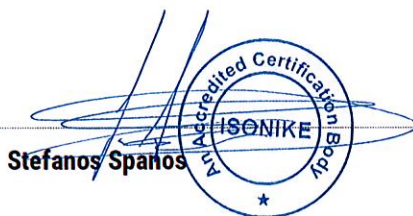
Has been evaluated by the Certification Body ISONIKE and found conforming to the requirements of the aforementioned standard for the following scope of activities:

È stato valutato dall'Organismo di certificazione ISONIKE ed è risultato conforme ai requisiti del suddetto standard per il seguente scopo di certificazione:

The IT service management system of GLOVE ICT s.r.l. supports the provision of services described within the service catalogue delivered to external customers from its Parma, Italy offices.

Il sistema di gestione dei servizi IT di GLOVE ICT s.r.l. supporta la fornitura dei servizi descritti all'interno del catalogo dei servizi forniti a clienti esterni dagli uffici di Parma, Italia.

Certificate Nr:	086
Initial Certification Date (by other CB):	13/09/2013
Effective Date of Granting Certification:	01/08/2020
Last Amendment date:	13/09/2021
Certificate Expiry Date:	13/09/2022



This certificate is only valid provided that the Company complies with Certification Body's ISONIKE Ltd Certification Policy, which also requires the successful conduct of the surveillance audits in accordance with the 3 year audit program. Validation of the certificates is provided through the Quick Response (QR) Code shown above, or through the validation tool that can be found on our web site directly (<http://validator.isonike.com/index.php>)

Further details of the validity and scope of this certificate may be requested in the contact details provided below

This Certificate remains a property of ISONIKE Ltd and must be returned to the Certification Body upon request

Questo certificato è valido solo a condizione che la Società sia conforme alla politica di certificazione dell'organismo di certificazione ISONIKE Ltd, che richiede anche il buon esito degli audit di sorveglianza in conformità con il programma di audit di 3 anni. La convalida dei certificati viene fornita tramite il codice di risposta rapida (QR) mostrato sopra, o attraverso lo strumento di convalida che può essere trovato direttamente sul nostro sito web (<http://validator.isonike.com/index.php>)

Ulteriori dettagli sulla validità e l'ambito di questo certificato possono essere richiesti nei dati di contatto forniti di seguito
Il presente Certificato rimane di proprietà di ISONIKE Ltd e deve essere restituito all'organismo di certificazione su richiesta